

Business and Administration

Course Name

Diploma in Facilities Services

Course Description

You will be assigned a dedicated Tutor who will visit you once a month to train, coach and support you throughout the duration of the course. You will agree a monthly action plan of activities to undertake and evidence to collect before your next session. At the end of the course you will; be able to develop effective customer relationships; promote and maintain service delivery; maintain site safety and security; control the use of resources in a property/site/premise

Audience

Ideal for those who are new to providing service delivery in areas such as Reception, Site Maintenance, Stations, Security or back-office

Duration: 1 Day(s) **Class Size:** 1

Competence Name Awarded

N/A

Competence Awarded

N/A

Course Code

N/A

Prerequisite Name

N/A

Prerequisite Short Code

N/A

Skills Assessment Scheme Regime

N/A

Course Type

Face to Face

